#### **TELECOM ITALIA**

#### **9M 2007 Financial Results**

Milan, November 9th, 2007

# Telecom Italia 9M 2007 Business Performance

**RICCARDO RUGGIERO** 



# **Agenda**

- **▶ 9M 2007 business performance:** 
  - Domestic
  - ▶ European BroadBand
  - ▶ TIM Brasil
- Appendix



## 9M07 Results on the way to full-year 2007 targets

	9M 2007 ∆ % YoY Organic		2007 Organic Target
TI Group		Excl. NNG*	
Revenues	-0.7%	+1.0%	+1%/+2%
% EBITDA Margin	-1.2 pp		-2.5/-2.0 pp
Domestic		Excl. NNG*	
Revenues	-5.7%	-3.8%	-3.5%/-2.5%
Fixed	-7.4%	-4.5%	-3.5%/-2.5%
Mobile	-1.8%		-3.0%/-2.0%
% EBITDA Margin	- <b>1</b> . <b>1</b> pp		-2.0/-1.5 pp
European BroadBand (rep	oorted values	)	
Revenues (abs)	~1,1 BIn €	;	~1,6 Bln €
% EBITDA Margin (abs)	14.6%		>14%
TIM Brasil		Excl. Bill & Kee	 eр
Revenues	+27.6%	+16.2%	>15%
% EBITDA Margin (abs)	22.9%		~23%

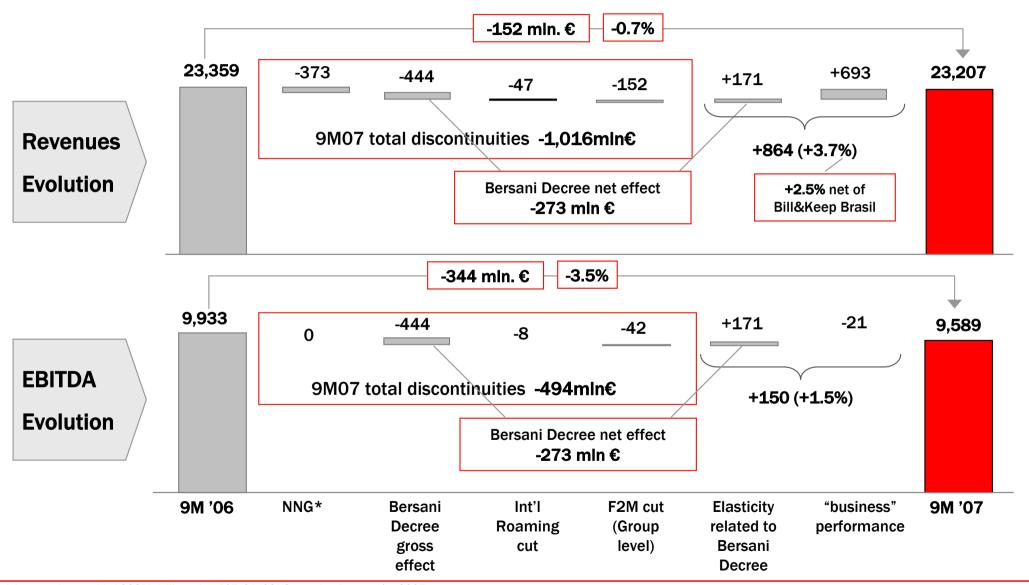
<sup>\*</sup> Excluding change in accounting for Non Geographic Numbers (-373 mln € in 2006); In accordance with AGCOM deliberation 417/06/CONS, starting January 1st 2007, Telecom Italia invoices services rendered by OLO on NNG while does not assume credit risks. These services, since January 1st are thus no longer recorded for as revenues and costs in Telecom Italia accounts



#### 9M 2007 Financial Results

## **Discontinuities impact on TI Group performance**

Organic data; € MIn, %



<sup>\*</sup> In accordance with AGCOM deliberation 417/06/CONS, starting January 1st 2007, Telecom Italia invoices services rendered by OLO on NNG while does not assume credit risks. These services, since January 1st are thus no longer recorded for as revenues and costs in Telecom Italia accounts



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#### Domestic: Main Results 9M '07 vs 9M '06

€ MIn. %

		Repor	ted Data		Organic Data				
	9M'07	9M '06	Δ Abs	Δ%	9M '07	9M '06	$\Delta$ Abs	$\Delta$ %	
Revenues	18,108	19,223	-1,115	-5.8%	18,108	19,196	-1,088	-5.7%	
of which fixed	11,748	12,707	-959	-7.5%	11,748	12,680	-932	-7.4%	
of which mobile	7,429	7,565	-136	-1.8%	7,429	7,565	-136	-1.8	
EBITDA	8,440	9,220	-780	-8.5%	8,590	9,304	-714	-7.7%	
% on revenues	46.6%	48.0%	-1.4 p.p.		47.4%	48.5%	-1.1 p.p.		
EBIT	5,184	5,883	-699	-11.9%	5,323	5,853	-530	-9.1%	
% on revenues	28.6%	30.6%	-2.0 p.p.		29.4%	30.5%	-1.1p.p.		
CAPEX	2,817	2,615	202	7.7%					
% on revenues	<b>1</b> 5.6%	13.6%	2.0p.p.						

<sup>-3.8%</sup> excluding change in accounting for Non Geographic Numbers\* (-373 mln € in 2006)

-4.5% excluding change in accounting for Non Geographic Numbers\* (-373 mln € in 2006)

<sup>\*</sup> In accordance with AGCOM deliberation 417/06/CONS, starting January 1st 2007, Telecom Italia invoices services rendered by OLO on NNG while does not assume credit risks. These services, since January 1st are thus no longer recorded for as revenues and costs in Telecom Italia accounts



## **Domestic Business Highlights: Revenue mix improvement.....**

#### Wireline: solid performance of profitable businesses

		4Q '06	<b>1</b> Q '07	2Q '07	3Q '07
Valuable growth strategy on BroadBand	BB VOIP CB	359	549	924	1.099
	BB Revenues (YoY %)	8.9%	10.5%	9.5%	12.8%
Successful strategy in defending "Core"	Quarterly line loss	-452	-421	-316	-234
Business	TI M/S on Traffic volume (%)	71.9%	71.4%	71.5%	71.7%
Continuous focus on Top Clients and ICT development	Business Data revenues (YoY %)	-19.4%	-11.4%	0.5%	-1.4%

Mobile: volume	and value strategy	in progress
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				•	•
• Sound growth in Service revenues	Service revenues* (YoY %)	3.8%	3.8%	6.5%	5.3%
• "High teen" growth on VAS revenues	% VAS on Service Rev.	17.9%	19.8%	20.0%	20.6%
driven by innovative services	Browsing Revenues (YoY %)	31.3%	46.4%	48.9%	55.7%
<ul><li>Improving "Quality" of customers</li></ul>	% Post-paid on TIM CB	13.0%	13.3%	14.1%	14.3%
	UMTS CB increase (quarterly net adds '000)	+314	+460	+491	+581

40 '06

**10** '07

2Q '07

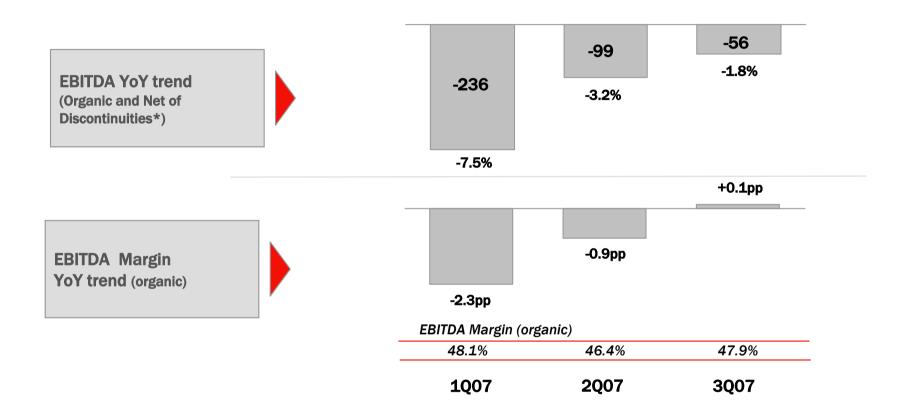
**30'07** 



<sup>\*</sup> Service revenues growth net of discontinuities (Bersani Decree net effect, Int'l Roaming and F2M termination cut)

## ....with a positive impact on domestic profitability

€ MIn. %



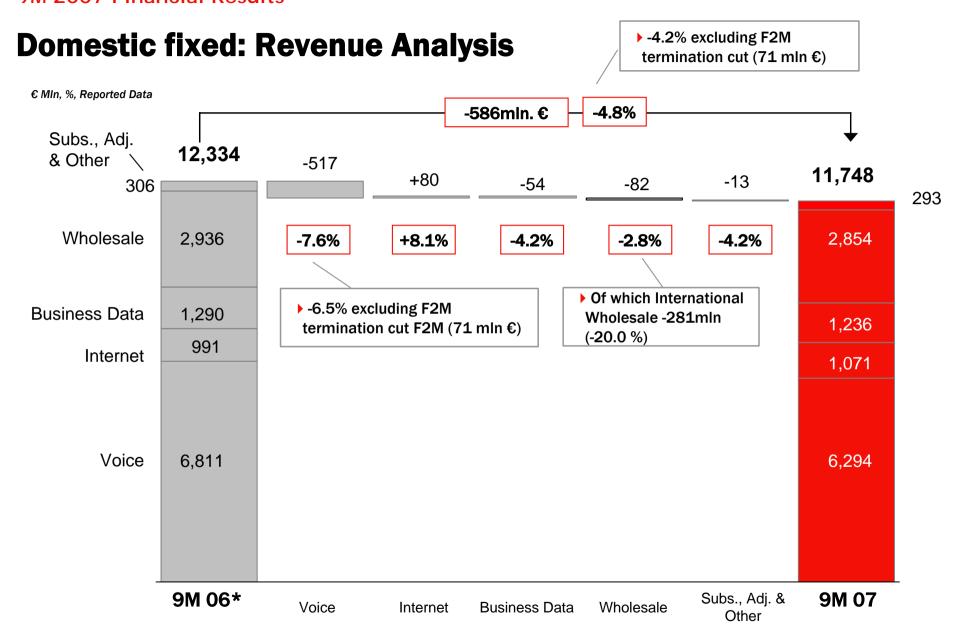
<sup>\*</sup> Bersani Decree net effect (30mln € IQ '07, 133mln € 2Q '07, 110mln 3Q '07), Int'l Roaming (8mln 3Q '07) and F2M termination cut (17mln € in 1Q '07, 11mln in 2Q '07, 14mln 3Q '07)



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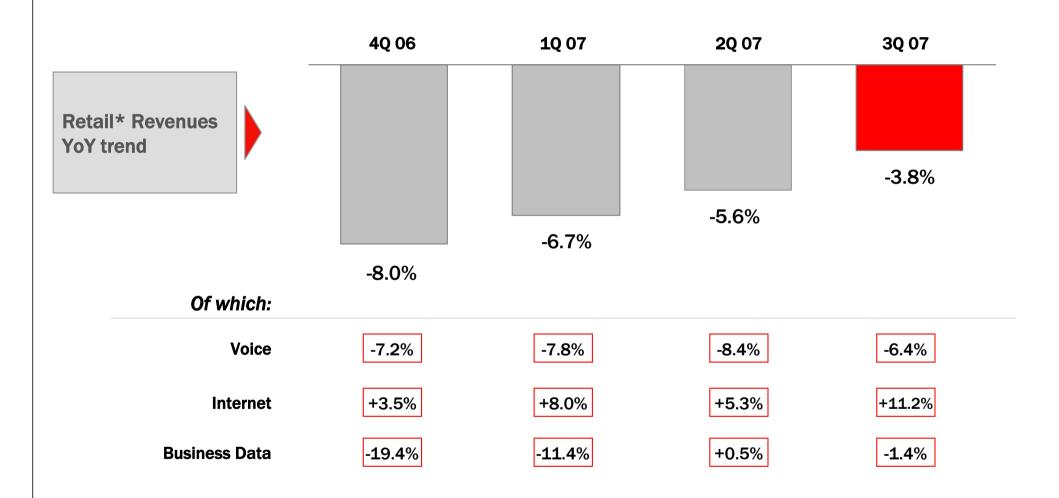




<sup>\*</sup> Restated figures, excluding different accounting for Non Geographic Numbers (-373mln €: -214 mln€ on Voice and -132 mln€ on Internet)



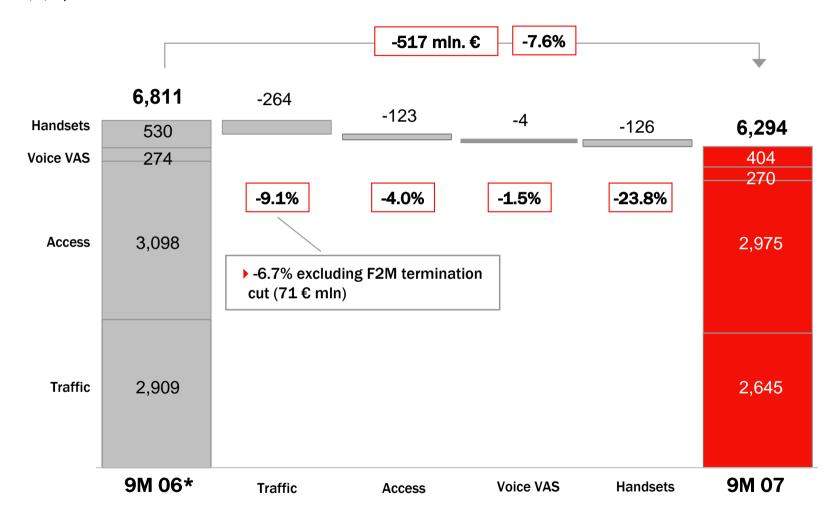
# **Domestic fixed: Retail\* Revenues trend improvement**



<sup>\*</sup> Voice + Internet + Business Data revenues

## **Domestic fixed: Voice Revenues**

€ MIn. %, Reported Data



<sup>\*</sup>Restated figures, excluding different accounting for Non Geographic Numbers (-241 mln €: -27 mln € on Traffic and -214mln € on Voice VAS)

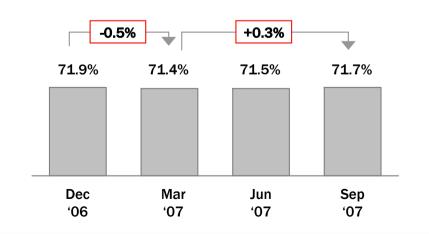


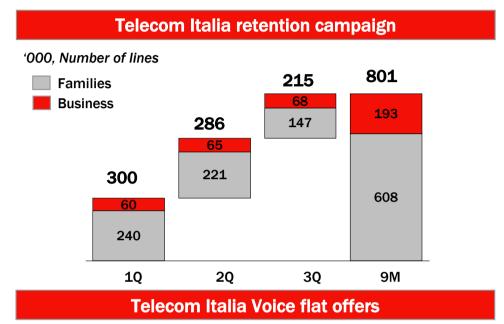
#### **Domestic fixed: Voice Traffic Performance**

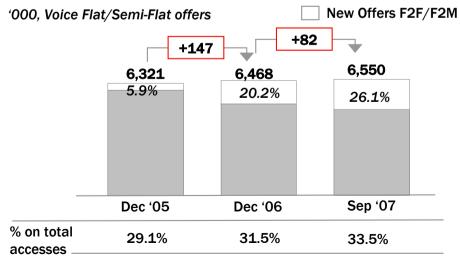


#### Telecom Italia traffic market share trend

%, Total traffic monthly M/S



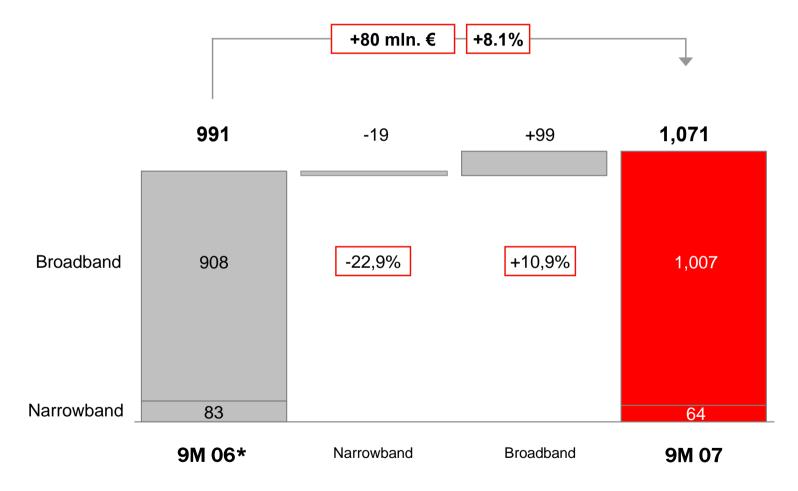






## **Domestic fixed: Internet Revenues**

€ MIn, %, Reported Data



<sup>\*</sup> Restated figures, excluding change in accounting for Non Geographic Numbers (-132 mln € on narrowband)



### **Domestic BroadBand: Portfolio Evolution**

#### **BroadBand Portfolio**

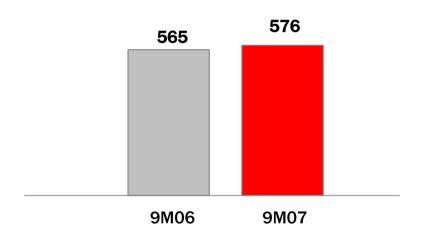
'000 Access lines

Dec '05	Dec '06	Sep '07	Δ Dec06 vs Dec05	Δ9M07 vs EoY06
Wholesale 890	1,131	1,180	+241	+49
Retail 4,817	5,639	6,215	+822	+576
Total 5,707 Domestic	6,770	<b>7,395</b>	+1,063	+625

**Total TI BB Portfolio** (Domestic + European): **10.7 mln customers** 

#### **BB Retail portfolio net growth**

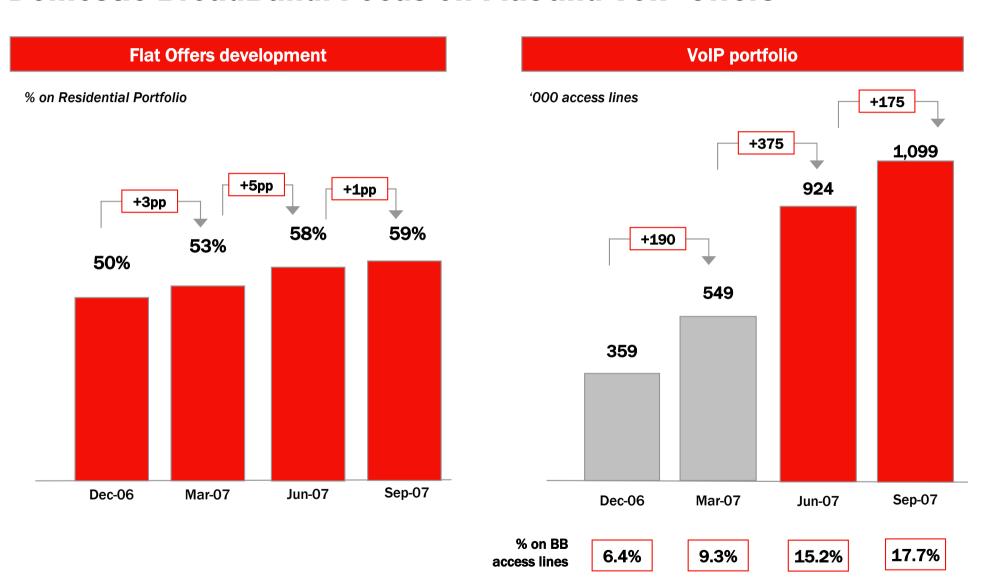
'000 Access lines



In 9M 2007 BB Retail Portfolio growth in line with 9M 2006

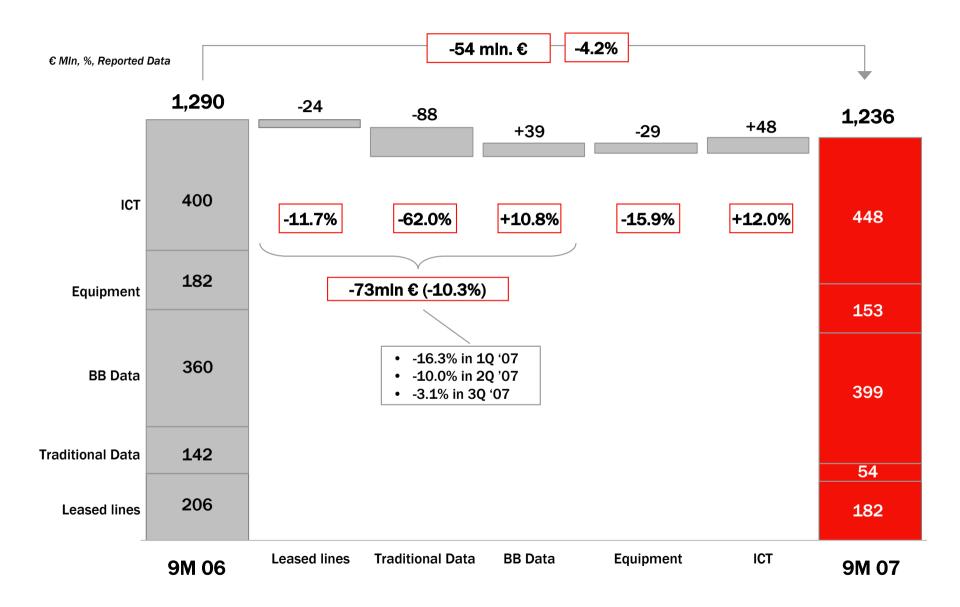


## **Domestic BroadBand: Focus on Flat and VolP Offers**



<sup>\*</sup> Including Residential, SOHO and SME's customers

### **Domestic fixed: Business Data Revenues**



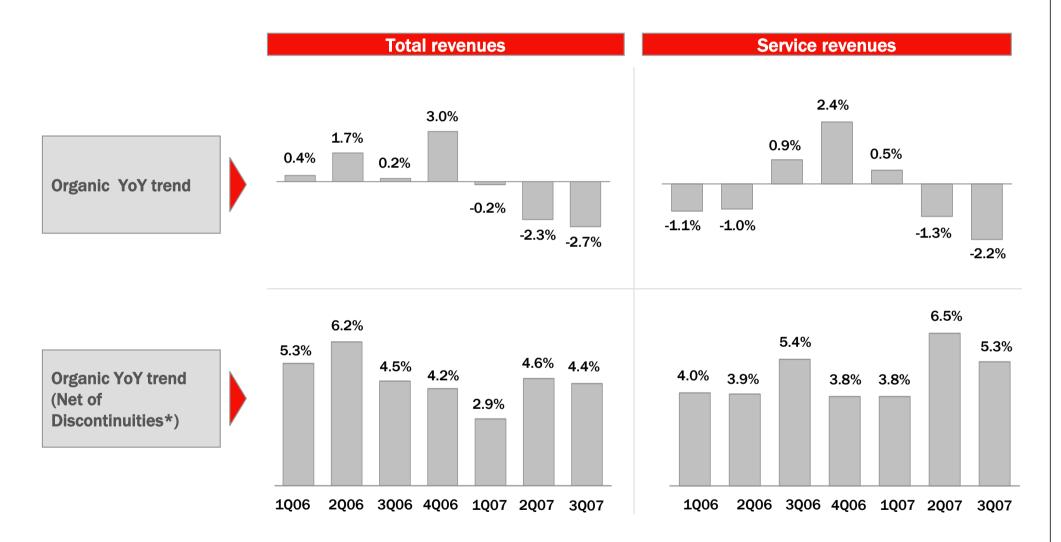


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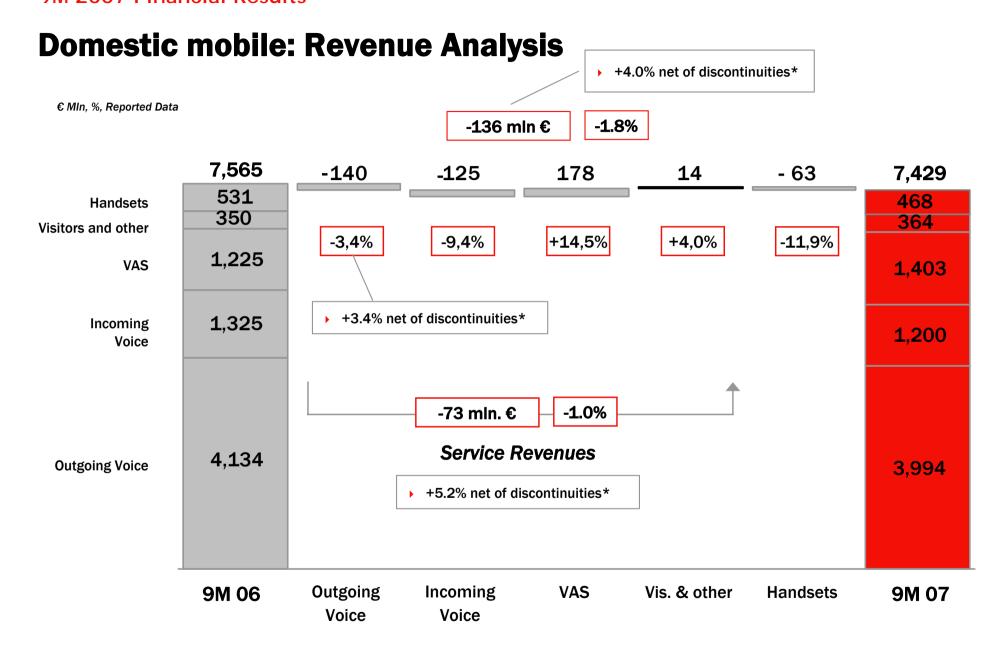


## **Domestic mobile: Revenue Trends by Quarter**



<sup>\*</sup> Bersani Decree net effect (30 mln € IQ '07, 133 mln € 2Q '07, 110 mln 3Q '07), Int'l Roaming (8mln € 1Q '07, 12 mln € 2Q '07, 27 mln 3Q '07) and F2M termination cut (36 mln € in 1Q '07, 37 mln in 2Q '07, 46 mln 3Q '07)



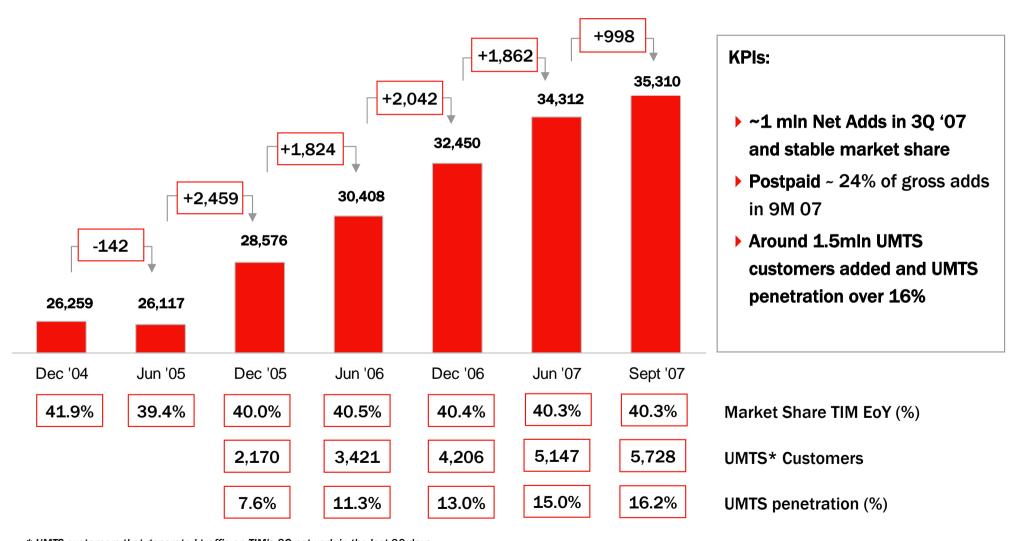


<sup>•</sup> Bersani Decree net effect (273 mln €), Int'l Roaming (47mln €) and F2M cut (119 Mln€)



#### **Domestic mobile: Customer Base Trend**

SIM, '000

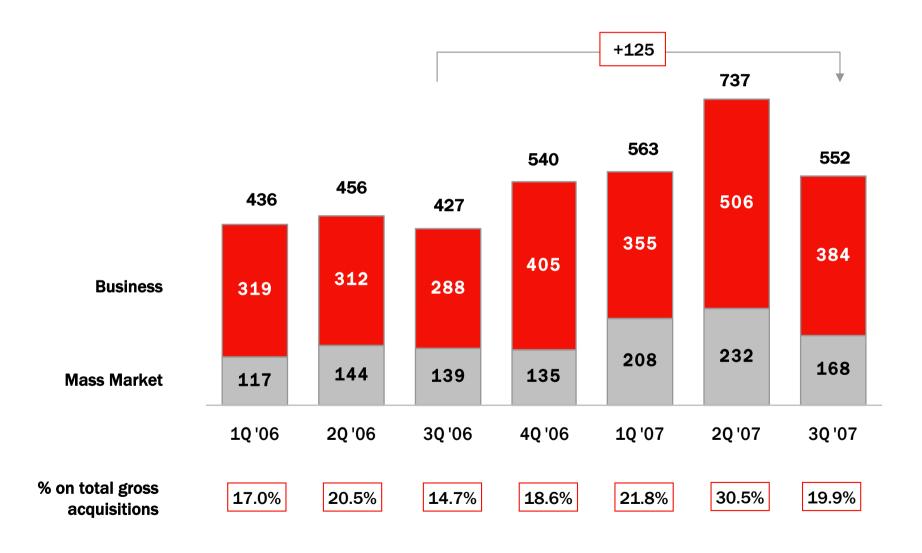


 $<sup>^{\</sup>star}$  UMTS customers that generated traffic on TIM's 3G network in the last 90 days



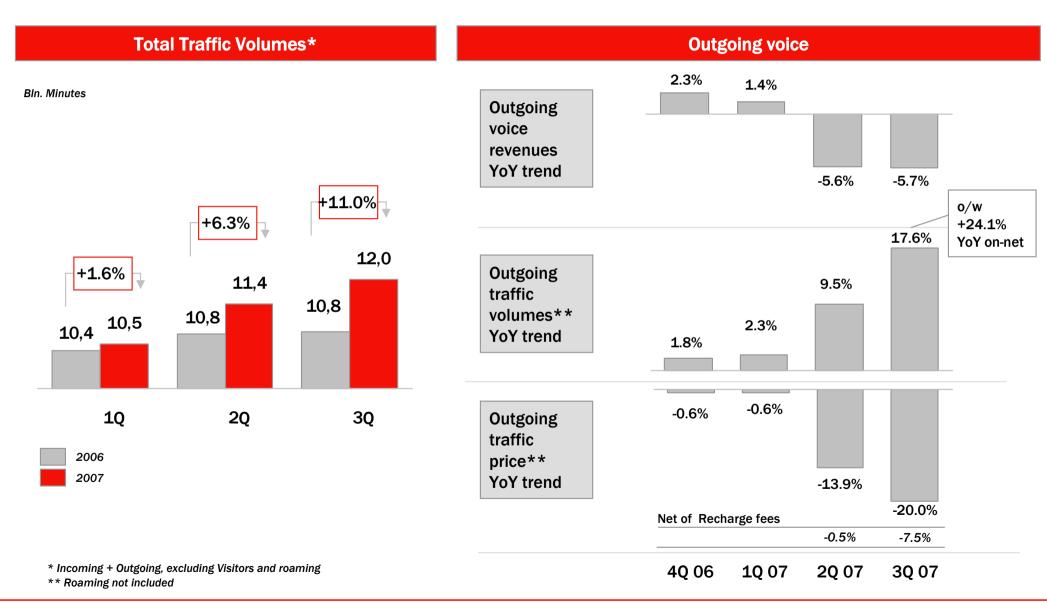
## **Domestic mobile: Post paid Gross Acquisitions**

SIM '000, Not Human included



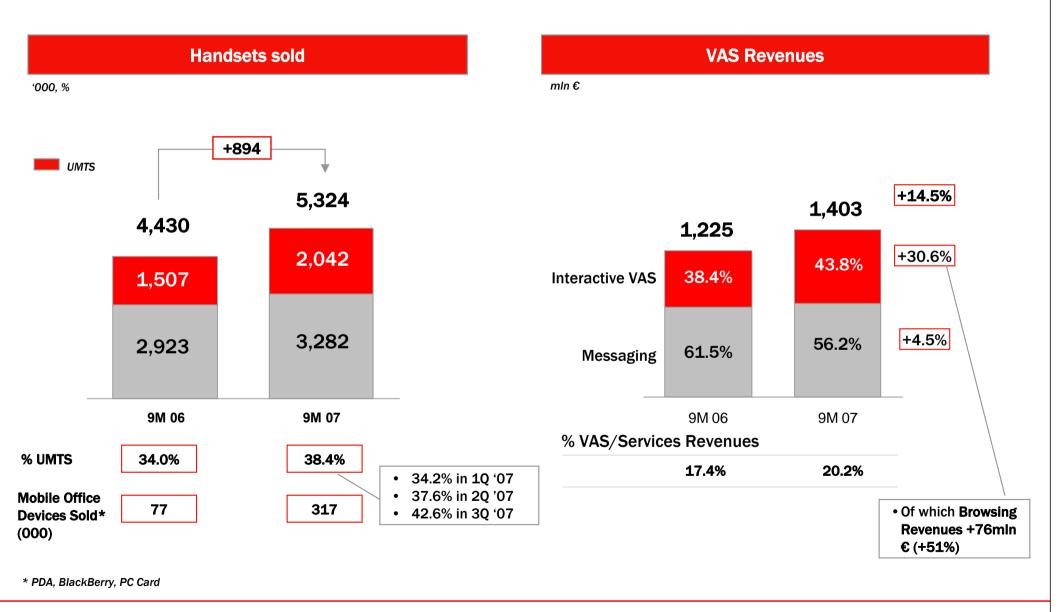


## **Domestic mobile: Voice Traffic Performance**





#### TIM Accelerates UMTS and Interactive VAS Penetration

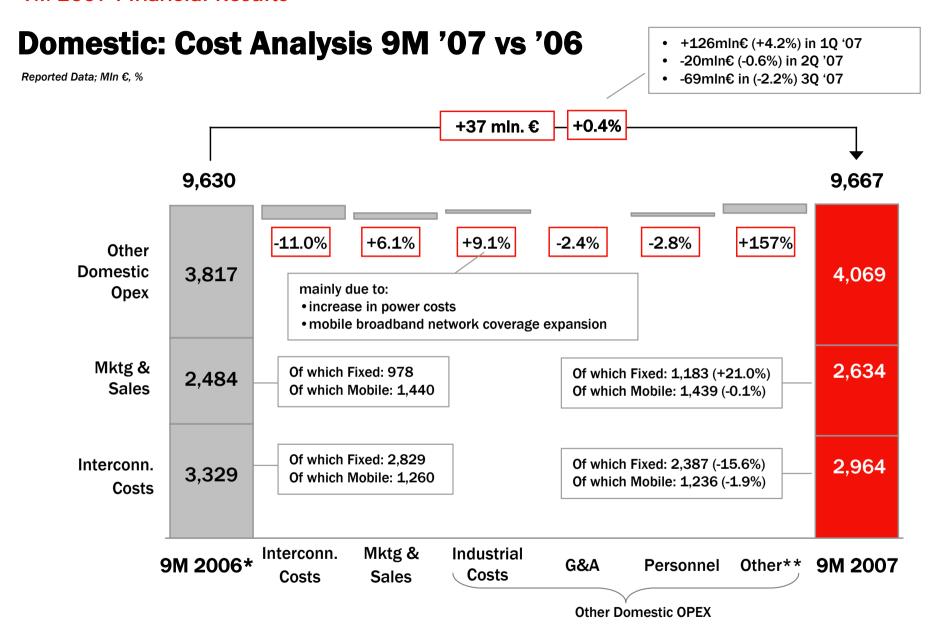




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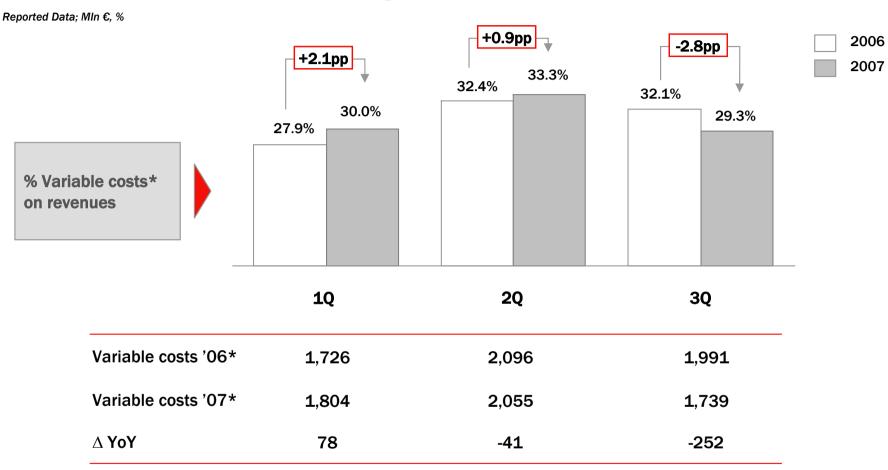


<sup>\*</sup> Restated figures, excluding change in accounting for Non Geographic Numbers (-373 mln €)

<sup>\*\*</sup> Includes Other Income, provisions, charges and capitalized costs



## **Domestic: revenue mix improvement and variable costs**



Strong reduction in variable costs thanks to improvement in revenues mix

<sup>\*</sup> Interconnection Costs + Marketing & Sales Costs. Calculeted on costs and revenues excluding change in accounting for Non Geographic Numbers



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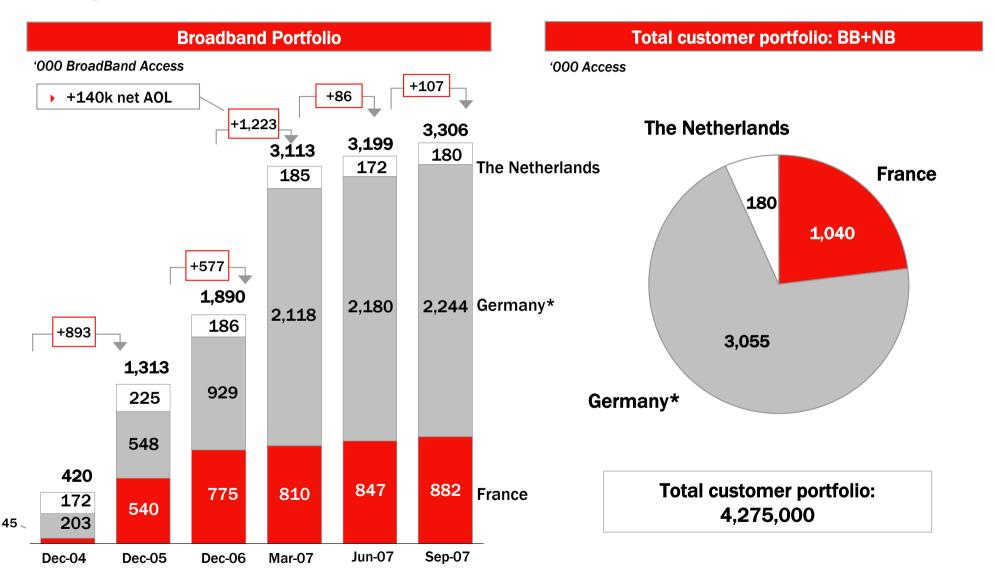


## **European BroadBand: an integrated approach**

Common guidelines	9M 07 highlights
Common, recognizable Brand across footprint	<ul> <li>Alice Germany: "stylish, uncomplicated, clear, value for money"*</li> <li>Alice France: "leading brand in fashion, clarity and transparency"*</li> <li>Alice Netherlands: launch of Alice retail offer in mid August</li> </ul>
	► Germany: ~65% total lines are 2/3P (+4pp since AOL consolidation)
	207k MVO customers portfolio since Alice Mobile launch (May '0
Valuable customer growth	► France: ~93% portfolio is 2/3P (+6pp YoY) driven by 3P take-up >80k IPTV customers, ~10% of BB customer base
	▶ Netherlands: 5,000 2P retail customers in ~ 6 weeks from launch
ULL Coverage expansion and	▶ Germany: 55% ULL coverage, on track with ~60% 2007 EoY target ULL ~54% of client portfolio (+6pp since AOL consolidation)
improvement of client mix	▶ France: 48% ULL coverage already hit annual target
	ULL ~64% of new client acquisitions (+31pp YoY)
	► Germany: strong margin progression following merger of AOL
	25.7% EBITDA mg 9M'07 already > 2007FY target
Focus on profitability	▶ France: solid development thanks to improved portfolio mix and efficiency program
	-18.1% EBITDA mg 9M'07 vs36.6% 9M'06 (+18.5pp YoY)



## **European BroadBand: Customer Base Evolution**



<sup>\*</sup> Including AOL Customers, as of March 1° 1,083 BB customers and 2,089k total customers



## European BroadBand: Main Results 9M '07 vs '06

€ MIn, %

		Report	Organio	Growth		
	9M07	9M06	Δ	Δ %	Δ	Δ%
Revenues	1,106	662	+444	+67.1%	+190	+20.7%
Ebitda	161	40	+121	+302.5%	+89	+117.1%
Ebitda margin	14.6%	6.0%	+8.6pp		+6.6pp	
Ebit	-59	-106	+47	+44.3%	+21	+27.6%
Ebit margin	-5.3%	-16.0%	+10.7pp		+3.3pp	
Сарех	363	344	+19	+5.5%		
% on revenues	32.8%	52.0%	-19.2pp			

- 9.9% in 1Q '07
- 15.3% in 2Q '07
- 18.2% in 3Q '07

# European BroadBand: Main Results 9M '07 vs '06 by Country

€ MIn, %, Reported Data

	TI France				Hansenet + AOL			BBNED				
	9M '07	9M '06	Δ Abs	Δ%	9M '07	9M '06	ΔAbs	s Δ%	9M '07	9M '06	Δ Abs	Δ%
Revenues	282	227	+55	+24.2%	767	375	+392	+104.5%	57	59	-2	-3.4%
Ebitda	-51	-83	+32	+38.6%	197	99	+98	+99.0%	15	24	-9	-37.5%
Ebitda margin	-18.1%	-36.6%	+18.5pp		25.7%	26.4%	-0.7рр		26.3%	40.7%	-14.4pp	
Ebit	-147	-153	+6	+3.9%	90	40	+50	+125.0%	0	10	-10	-100%
Ebit margin	-52.1%	-67.4%	+15.3pp	•	11.7%	10.7%	+1.0pp	)	0.0%	16.9%	-16.9pp	
CAPEX % on revenues	<b>94</b> 33.3%	<b>167</b> 73.6%	- <b>73</b> -40.3pp	-43.7%	<b>262</b> 34.2%	<b>165</b> 44.0%	+ <b>97</b> -9.8.pp	+58.8%	7 12.3%	<b>13</b> 22.0%	- <b>6</b> -9.7pp	-46.2%

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# **TIM Brasil: Solid Positioning**

Customer	Awareness
Continuous value segment growth	Recognized TIM Brand
<ul> <li>29.2mln customer in Sept '07 (+3.8 mln net adds in 9M07) reaching 25.9% Market share</li> <li>Improving client mix: postpaid lines reach 23% on total (+2.1pp YoY) vs 20% of market average</li> <li>Solid ARPU premium vs market average: &gt;15%</li> </ul>	<ul> <li>Top of Mind" for the third consecutive year as the most remembered mobile operator company *</li> <li>The first mobile operator choice according to all recent key independent surveys</li> <li>Recognized again as the "Most Admirable Company" **</li> </ul>
Innovation	Profitability
acceleration in convergence strategy	Solid Financial growth
► TIM Web: mobile internet	▶ +27.6% Organic revenue growth in 9M07
<ul> <li>TIM Mais Completo: convergent solution (M+F+BB)</li> <li>TIM Casa Flex: prepaid and postpaid Home-Zone offer</li> </ul>	<ul> <li>EBITDA margin expansion (22.9% EBITDA margin Reported in 9M07, +1.3pp YoY)</li> </ul>
launch low-ARPU offer:	▶ 3Q '07 impacted by non-recurring bad debt from write-
<ul> <li>Plano 1: new business model addressing wider market and ensuring profitability via lower distribution charges &amp; ownership cost</li> </ul>	<ul> <li>off of receivables (18.5% reported margin vs 23.2% net of impact)</li> <li>FY2007 target EBITDA margin ~23% confirmed</li> </ul>

<sup>\*</sup> According to Datafolha Institute Survey

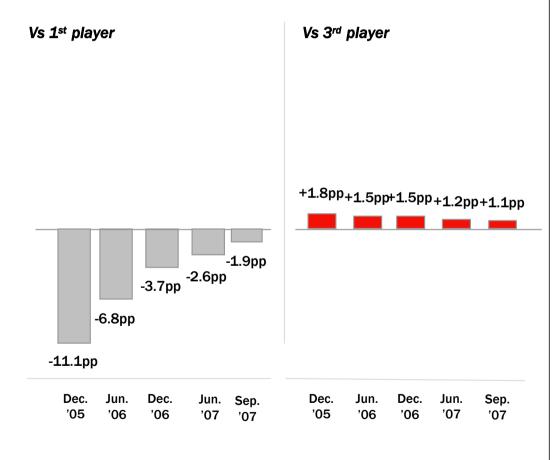


<sup>\*\*</sup> According to CartaCapital/TNS InterScience Survey

#### **TIM Brasil: Market Performance**

#### **TIM Brasil Customer Portfolio** mIn Lines 29.2 27.5 26.3 25.4 24.1 22.3 20.2 21.0 94% 95% 92% 91% 89% 87% 85% % GSM 82% Dec 05 Mar 06 Jun 06 Sep 06 Dec 06 Mar 07 Jun 07 Sep 07 Market 23.4% 23.5% 24.3% 25.1% 25.4% 25.8% 25.8% 25.9% Share ▶ Postpaid customers base at Sept 07: 6.6K (23% of total customer base)

#### Market Share Gap vs. main competitors



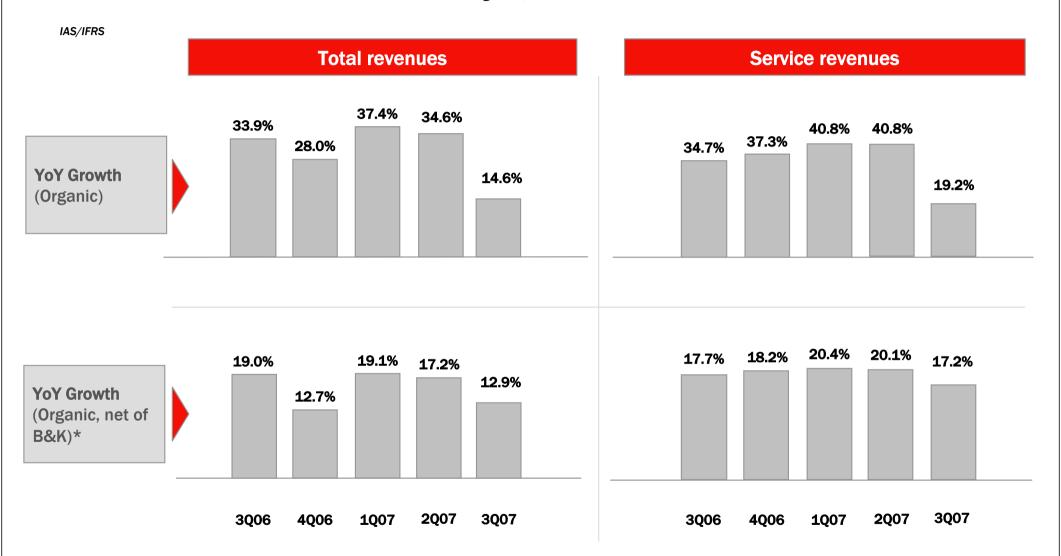
## TIM Brasil: Main Results 9M '07 vs 9M '06

IAS/IFRS

	Data Reported - Euro Million Euro, %					Data Reporte Million R	Organic Growth %		
	9M '07	9M '06	∆ Abs	Δ%	9M '07	9М '06	∆ Abs	Δ%	Δ %
RICAVI	3,603	2,792	811	29.0%	9,694	7,595	2.099	27.6%	27.6%
EBITDA Ebitda margin	<b>824</b> 22.9%	<b>604</b> 21.6%	220 1.3 p.p.	36.4%	<b>2.216</b> 22.9%	<b>1,644</b> 21.6%	572 1.3 p.p.	34.8%	<b>34.0%</b> 2.9% margin
EBIT Ebit margin	<b>44</b> 1.2%	<b>-47</b> -1.7%	91 2.9 p.p.		<b>118</b> 1.2%	<b>-128</b> -1.7%	246 2.9 p.p.	+16.2% ne	t
CAPEX % on revenues	<b>442</b> 12.3%	<b>329</b> 11.8%	113 0.5 p.p.		<b>1,190</b> 12.3%	<b>895</b> 11.8%	295 0.5 p.p.		



## **TIM Brasil: Revenue Trends by Quarter**

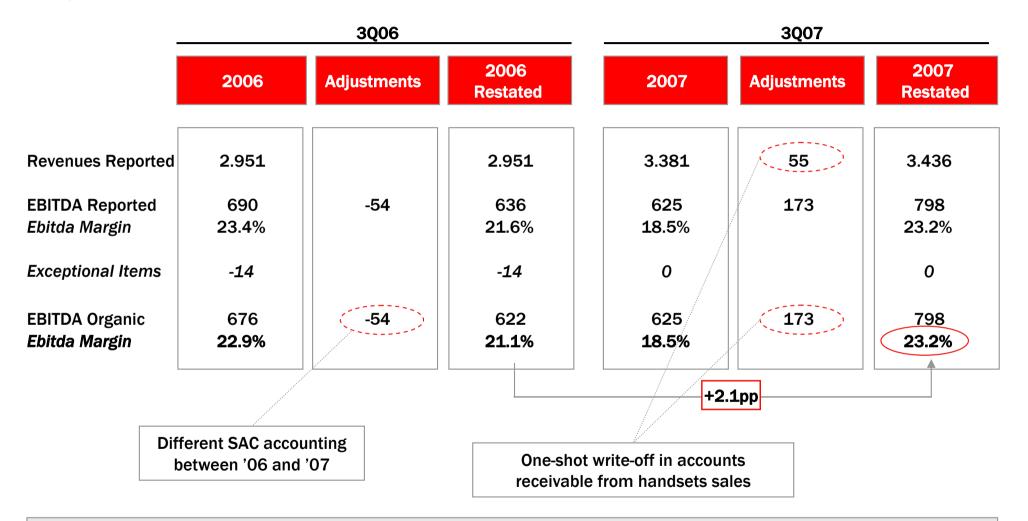


\*Growth net of B&K calculated on a like-for-like basis



## TIM Brasil: EBITDA Trend by Quarter on a like-for-like basis

IAS/IFRS - Million Reais, %



#### Full Year 2007 Target confirmed



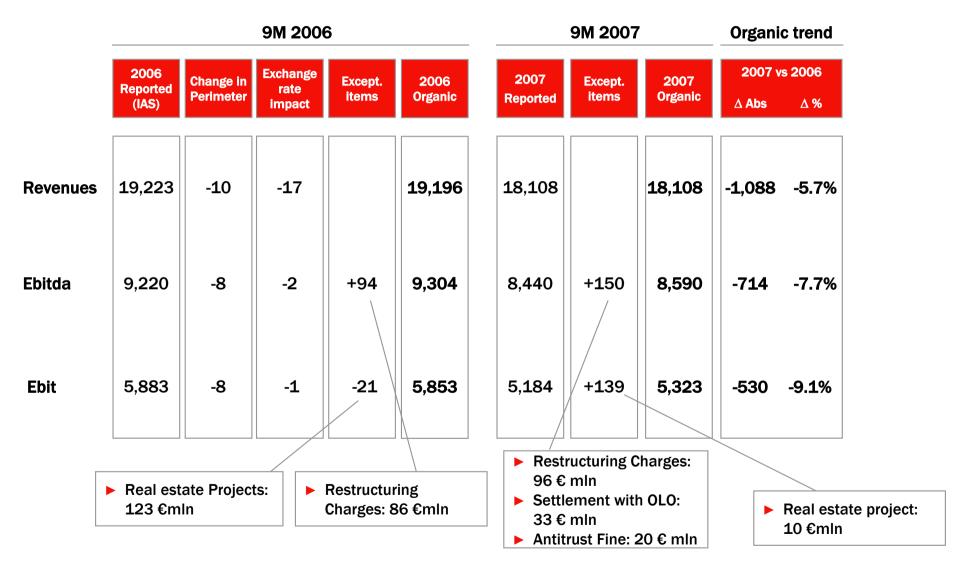
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## **Domestic: Main Results - Organic Trend 9M '07**

MIn. €



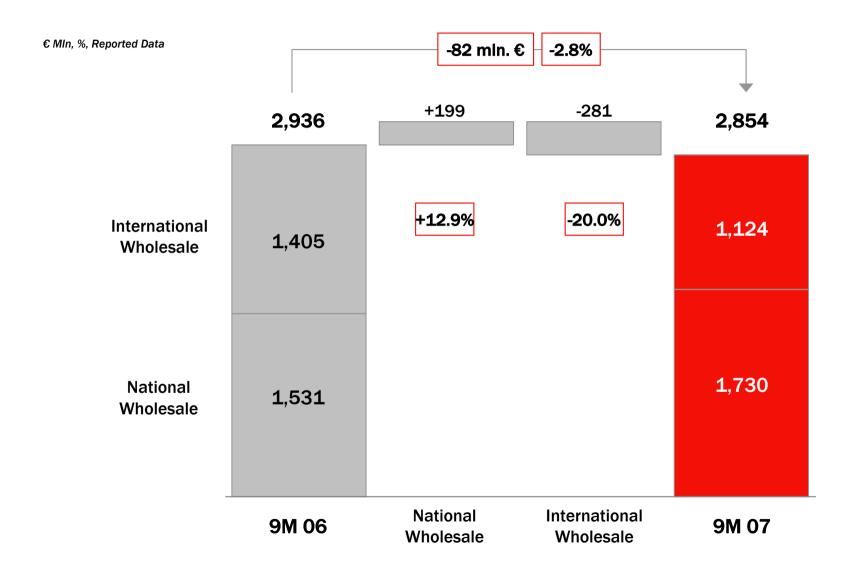


## **Fixed Access lines**

	EoY 2003	EoY 2004	EoY 2005	EoY 2006	Sep 2007
million access					
TI Wireline Retail Access	23.0	22.4	21.7	20.5	19.6
'000 access					
OLO Access (on TI infrastructure)					
ULL	510	759	1,117	1,706	2,519
Virtual ULL	n.a.	n.a.	n.a.	254	250
Shared Access (ADSL)*	n.a.	29	141	329	400

<sup>\*</sup> Included in TI Retail Access

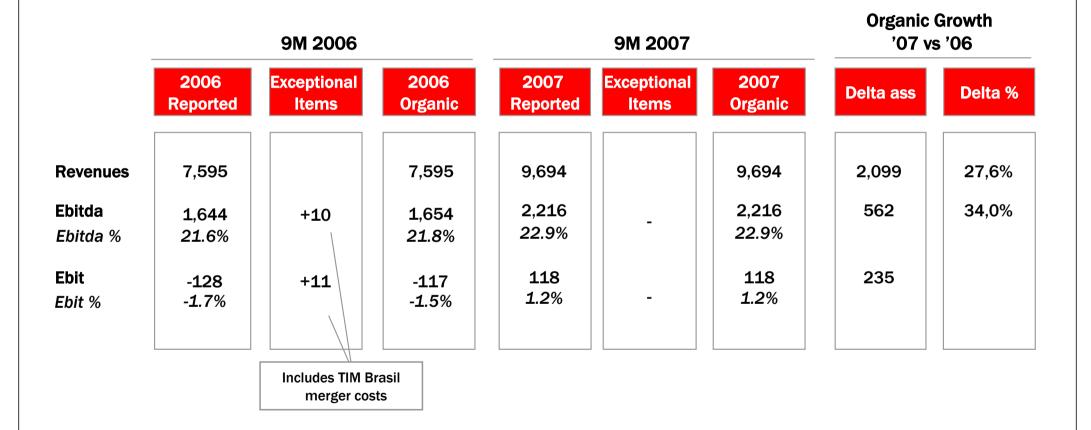
## **Domestic fixed: Wholesale Services Revenues**





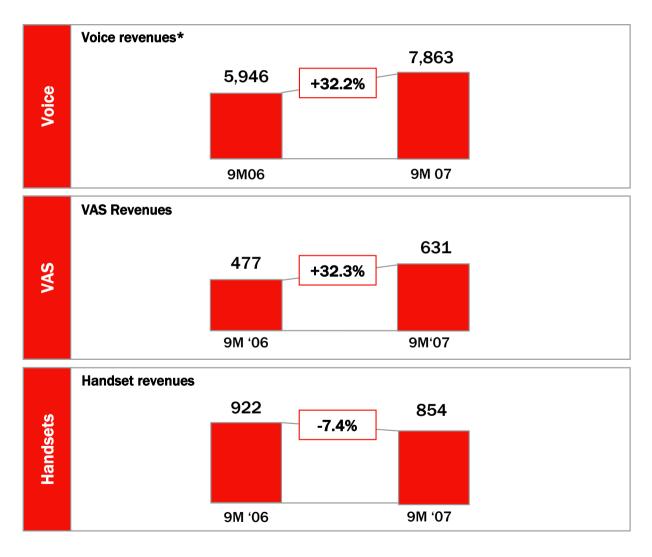
## TIM Brasil: Main Results 9M '07 vs '06 Organic Growth in LC

IAS/IFRS - Million Reais, %



# **TIM Brasil: Revenue Analysis**

IAS/IFRS; R\$ MIn



<sup>\*</sup> Excluding visitors & others